

CHC52015

Diploma of Community Services

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.



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Diploma of Community Services

Course duration: This course will be delivered and assessed in 18 months- 2 years.

Delivery: RPL, Face to face, Online.

Course structure - 16 units (8 core & 8 elective):

Core Units:

- CHCCCS007 Develop and implement service programs
- CHCCOM003 Develop workplace communication strategies
- CHCDEV002 Analyse impacts of sociological factors on clients in community work and services*
- CHCDIV003 Manage and promote diversity
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS004 Manage work health and safety

* Students will need to perform the activities outlined in the performance criteria of this unit during a period of at least 100 hours of work within a community services workplace.

Elective Units:

- CHCCSM005 Develop, facilitate and review all aspects of case management
- CHCCSL001 Establish and confirm the counselling relationship
- CHCMHS013 Implement trauma informed care
- CHCAOD007 Develop strategies for alcohol and other drugs relapse prevention and management
- CHCCSL007 Support counselling clients in decision-making processes
- CHCDFV007 Work with users of violence to effect change
- CHCDIS008 Facilitate community participation and social inclusion
- CHCMHS003 Provide recovery oriented mental health services**

** Students will need to perform the activities outlined in the performance criteria of this unit during a period of at least 80 hours of work.

Eligibility:

To be eligible to enrol in the Higher Level Skills program*, prospective students must:

- be aged 15 years or older
- be no longer at school (with the exception of school students in Years 10, 11 and 12 undertaking a VET in School (VETiS) program — see the VETiS fact sheet for more information)
- permanently reside in Queensland
- be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- not hold, and not be enrolled in, a certificate IV or higher-level qualification, not including qualifications completed at school and foundation skills training.

In addition to the standard eligibility requirements, specific restrictions and/or exemptions may apply to participation in certain subsidised qualifications. Any additional eligibility requirements will be based on industry advice or requirements under the relevant national training package and will be detailed in the Queensland Training Subsidies List.

* The Higher Level Skills program is funded by the Queensland Government for eligible Queenslanders.

Entry requirements:

There are no pre-requisites for entry into this course however, candidates are required to complete a Language, Literacy and Numeracy Assessment at application for admission which is used to determine the level of support (if any) that may be required or adjustment needed to the training plan on enrolment.

Course Fees:

- \$28 Concessional**
- \$42 Non-Concessional
- FFS Price**



For a breakdown of the applicable fees, please see our Schedule of Fees.

** Proof of concessional status required

*** Please enquire for FFS pricing