

SIT30616

## Certificate III in Hospitality

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

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# Certificate III in Hospitality

**Course duration:** This course will be delivered and assessed in 39 weeks.

**Delivery:** RPL, Face to face, Online.

**Course structure - 15 units (7 core & 8 elective):**

## Core Units:

- BSBWOR203 Work effectively with others
- SITHIND002 Source and use information on the hospitality industry
- SITHIND004 Work effectively in hospitality service\*
- SITXCCS006 Provide service to customers
- SITXCOM002 Show social and cultural sensitivity
- SITXHRM001 Coach others in job skills
- SITXWHS001 Participate in safe work practices
- SITHIND001 Use hygienic practices for hospitality service/ **OR** SITXFSA001 Use hygienic practices for food safety

## Elective Units:

- SIRXPDK001 Advise on products and services
- SITXFIN001 Process financial transactions
- SITHFAB002 Provide responsible service of alcohol
- SITHFAB004 Prepare and serve non-alcoholic beverages\*\*
- BSBCMM201 Communicate in the workplace
- SITXWHS002 Identify hazards, assess and control safety risks
- SITHACS001 Clean premises and equipment
- SITHKOP101 Clean kitchen premises and equipment\*\*
- SITXFSA002 Participate in safe food handling practices
- SITHFAB005 Prepare & serve espresso coffee
- SITHFAB016 Provide advice on food
- SITHCCC003 Prepare and present sandwiches\*\*
- SITHCCC002 Prepare and present simple dishes\*\*

\* Requires 36 shifts in industry

\*\*Requires SITXFSA001 Use Hygienic practices for food safety

## Course Fees:

- \$5 Concessional\*\*
- \$10 Non-Concessional
- FFS Price\*\*

For a breakdown of the applicable fees, please see our Schedule of Fees.

\*\* Proof of concessional status required

\*\*\* Please enquire for FFS pricing

## Entry requirements:

There are no pre-requisites for entry into this course however, candidates are required to complete a Language, Literacy and Numeracy Assessment at application for admission which is used to determine the level of support (if any) that may be required or adjustment needed to the training plan on enrolment.

## Eligibility:

To be eligible to enrol in the Certificate 3 Guarantee program\*, prospective students must:

- be aged 15 years or older
- be no longer at school (with exception of students in years 10, 11 and 12 undertaking VET in School (VETiS) program – see the VETiS fact sheet for more information)
- permanently reside in Queensland
- be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- not hold or be enrolled in, a certificate III or higher-level qualification, not including qualifications completed at school and foundation skills training.

\* The Certificate 3 Guarantee program is funded by the Queensland Government for eligible Queenslanders.

